

directDME is a leading national provider of durable medical equipment and ancillary medical services. Policyholders need to return their employees to productivity and enhance quality of life following an accident or injury. Along with more than 20,000 DME products, we offer reliable transportation and translation services, litigation support services, home and vehicle modifications, and hearing aids—all with first-rate service and at the industry's lowest prices.

Durable Medical Equipment

Quality Products, Competitive Prices

With directDME, you can expect top-quality DME at the lowest prices delivered fast with orders monitored until delivery. This includes industry-leading national brands as well as products delivered through local suppliers. directDME coordinates with utilization review programs and handles both the payer authorization and supplier relationship, thus reducing potential liens. Cost savings programs including a price guarantee and capped pricing provide expense management to positively impact claim costs. A DME rental program insures you never pay more than the purchase price.

We Guarantee It!

Our DME products and services are priced the same or lower than those of other providers. If the product delivered is incorrect, the replacement product will be discounted by 10 percent. If you find an identical product priced lower than our quoted price, we will beat the price by 5 percent of the difference.

A Comprehensive Inventory

Our top-quality DME includes:

- Aids to Daily Living
- Ambulatory Aids
- Bracing
- Compression Therapy
- CPM Units
- Diabetic Supplies
- Electrotherapy
- Exercise/Rehab Equipment
- Hospital Beds & Accessories
- Hot and Cold Therapy
- Implantable Equipment
- Orthopedic Equipment
- Ostomy Supplies
- Prosthetics & Orthotics
- Skin Care
- Syringes & Containers
- Urological Supplies
- Wheelchairs & Mobility Aids
- Wound Care
- Wound Vacs



Toll-free: 877-496-7461
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Durable Medical Equipment
Transportation
Language Translation
Litigation Support
Home & Vehicle Modifications
Hearing Aids





Transportation Services

Service You Can Count On

Trust directDME to get claimants to appointments on time—and to make the journey smooth. Our insured drivers are prompt, even with little notice. Call our toll-free number or send us an email, and we'll take it from there for ambulatory, wheelchair, basic life support, advanced life support or air ambulance services. Our travel department can also handle coordination of long distance travel needs.

Language Translation Services

Timely and Accurate

directDME offers document and telephonic translation as well as on-site interpretation for more than 200 languages by translators with medical and legal expertise, many of whom are federally licensed healthcare-certified professionals. We provide fast turnaround on documents of all types, including medical records, physicians' reports, functional capacity evaluations and independent medical examinations. Sign language is also available.

Translation of telephone calls of three minutes or less are provided at no charge.

Litigation Support Services

Reliable Assistance

Our court reporters and interpreters provide accurate and timely documentation for depositions and hearings to assist with the legal aspect of claims. Conference rooms, expedited transcript delivery, word indexing, and archiving are just a few of the available features. Specialized services such as videography, video conferencing and real-time transcription management are also available upon request. Certified court reporters and interpreters are available at no extra charge when needed.

Home and Vehicle Modifications

Enhance Life, Improve Productivity

directDME provides products and modifications to improve mobility, safety and productivity for individuals with disabilities. All work is overseen by a licensed general contractor and adheres to applicable state and federal requirements.

Homes

Our adaptive equipment and accessibility products enhance mobility and safety at home. Product offerings include wheelchair ramps, grab bars, handrails, shower/tub seating and other solutions designed to make life easier for individuals with disabilities. Complete modular homes equipped to meet the claimant's individual needs are also available.

Vehicles

We provide retrofit vehicles and modification products. We work with certified master technicians and dealers/installers with proven experience with leading adaptive mobility product manufacturers. Vehicle sales, rentals and leasing programs can also be arranged.

Hearing Aids, Accessories and Audiological Services

Quality and Convenience

Choose from leading brands of hearing aids and batteries and receive expert support services, such as diagnostic evaluations and fitting services that can dramatically improve quality of life. Access is easy, through our national network of audiologic professionals who provide quality care at low, pre-negotiated rates. If a hearing aid is likely to be required, an ear impression is made during the initial exam—at no additional charge, maximizing cost-efficiency and minimizing required office visits. Authorized hearing aids are fitted quickly, often within ten days.



Our Service Promise

You can count on our transportation, translation and litigation service professionals to be courteous, prepared and fluent in the requested language. We guarantee a professional will arrive within 15 minutes of a scheduled appointment or the service is free. If our delay causes you to incur a missed appointment fee from a physician or other provider, directDME will pay the fee.*

* Some restrictions may apply.
Go to www.directdme.com for details.

